



Multi-State Learning Collaborative:  
**Lead States in Public Health  
Quality Improvement**

**OPEN FORUM MATERIALS**

**September 16-18, 2009 / Chicago, Illinois**

<b>Day 1: September 16, 2009</b>	
<b>Creating a Culture of Quality Improvement: Using the Baldrige Criteria for Excellence</b> <i>In this session, featured speakers Priscilla Nuwash of the Poudre Valley Health System in Colorado, Kerry Gateley of the Central Virginia Health District in Virginia, and Lillian Rivera of the Miami-Dade County Health Department, described how the Baldrige Criteria for Performance Excellence may be used to drive performance and create a culture of quality improvement in organizations</i>	<a href="#">View Presentation</a>
<b><u>MLC State Sharing Sessions by Target Area (Round 1)</u></b>  <b>Target Area: Health Improvement Planning</b> <a href="#">Illinois</a> (Laurie Call), <a href="#">Michigan</a> (Kanchan Lota), <a href="#">Minnesota</a> (Kim McCoy)  <b>Target Area: Assure Competent Workforce</b> <a href="#">Indiana</a> (Leisa Prasser), <a href="#">Missouri</a> (Marty Galutia, Beverly Tremain), <a href="#">North Carolina</a> (Mary Davis)  <b>Target Area: Community Health Profile</b> <a href="#">Iowa</a> (Erin Barkema, Lisa Swanson), <a href="#">Oklahoma</a> (Joyce Marshall)	To view a state's presentation and/or handouts, click on the name of the state to the left.
<b><u>MLC State Sharing Sessions by Target Area (Round 2)</u></b>  <b>Target Area: Reduce Risk Factors that Predispose to Chronic Disease</b> <a href="#">Florida</a> (Kirby Hollingsworth, Cathy Montgomery), <a href="#">New Hampshire</a> (Michael Loomis), <a href="#">Washington</a> (Jane Lee)  <b>Target Area: Reduce the Incidence of Vaccine Preventable Disease</b> <a href="#">Montana</a> (Sue Miller), <a href="#">New Jersey</a> (Mitch Rosen, Peter Tabbot)  <b>Target Areas: 1. Reduce Infant Mortality Rates, 2. Reduce the Burden of Alcohol Related Disease/Injury, and 3. Reduce the Burden of Tobacco Related Illness</b> <a href="#">Kansas</a> (Tatiana Lin), <a href="#">South Carolina</a> (Linda Johnson), <a href="#">Wisconsin</a> (Lieske Giese, Nancy Young)	To view a state's presentation and/or handouts, click on the name of the state to the left.

<p><b>Day 2: September 17, 2009</b></p> <p><b>News You Can Use: The Latest Information from the Public Health Accreditation Board</b></p> <p><i>Kaye Bender, the President and Chief Executive Officer of the Public Health Accreditation Board, provided an update on the national accreditation program for state, territorial and local health departments</i></p>	<p><a href="#">View Presentation</a></p> <p>For more information regarding accreditation, please visit the <a href="#">PHAB website</a></p>
<p><b>Concurrent Sessions: Accreditation and Quality Improvement in Public Health</b></p> <p><i>Five concurrent sessions addressed topics related to accreditation and quality improvement in public health:</i></p> <ol style="list-style-type: none"> <li><a href="#">1. Strategic Planning and Community Strategy Mapping for Public Health Systems and Agencies</a> <i>Jack Moran, Public Health Foundation and Paul Epstein, Results that Matter</i></li> <li><a href="#">2. Performance Management and Building QI Into Your Agency Culture</a> <i>Marni Mason, MCPP Healthcare Consulting</i></li> <li><a href="#">3. National Voluntary Accreditation: The Nuts and Bolts</a> <i>Kaye Bender, Public Health Accreditation Board (PHAB)</i></li> <li><a href="#">4. Applying Quality Improvement Techniques to Analyze Problems and Find Solutions</a> <i>Les Beitsch, Florida State University, MLC</i></li> <li><a href="#">5. Public Health Performance Improvement: Understanding Your Workflow</a> <i>Deb Bara and Claudia Brogan, The Public Health Informatics Institute (PHII)</i></li> </ol>	<p>To view a Concurrent Session presentation, click on the linked title of the session.</p>
<p><b>Roundtable Discussions: Preparing for Accreditation</b></p> <p><i>Twelve roundtable sessions highlighted research and activities relevant to accreditation and provided information regarding how state and local health departments are preparing for national accreditation:</i></p> <ol style="list-style-type: none"> <li><a href="#">1. Challenges, Opportunities, and Strategies for Rural Public Health Agencies Seeking Accreditation</a> <i>Michael Meit, NORC Walsh Center for Rural Health Analysis</i></li> <li><a href="#">2. Preparing for Accreditation at the State and Local Level in Wisconsin</a> <i>Lieske Giese, Wisconsin Division of Public Health, Kate Konkle, Population Health Institute, and Nancy Young, Institute for Wisconsin's Health</i></li> <li><a href="#">3. Informing National Accreditation through Research on Costs and Incentives</a> <i>Mary Davis, North Carolina Institute for Public Health and Julia Heany, Michigan Public Health Institute</i></li> <li><a href="#">4. Communicating to Partners, Stakeholders, and Employees about Accreditation</a> <i>Susan Ramsey and Allene Mares, Washington State Department of Health</i></li> <li><b>PDSA- Strengthening Regional Cooperation in Kansas</b> <i>Edie Snethen, Kansas Association of Local Health Departments</i></li> <li><a href="#">6. Evolving Toward a Regional Public Health System in New Hampshire</a> <i>Lea Ayers LaFave, Community Health Institute and Joan Ascheim, NH Division of Public Health</i></li> <li><a href="#">7. Local Board of Health Training in Montana</a> <i>Sue Miller, Montana Department of Public Health and Human Services</i></li> <li><b>Ohio's Revised Performance Improvement Process: Moving Toward National Voluntary Accreditation</b> <i>Jane Dockery, Wright State University and Susan Tilgner, Franklin County Board of Health</i></li> </ol>	<p>To view handouts provided during Roundtable Sessions, click on the linked title of the session to the left (if the title is not linked, handouts were not provided).</p>

<b>Day 2: September 17, 2009</b>	
<p><b>9. Opportunities and Challenges for National Accreditation in Centralized States</b>  <i>Lee Thielen, CALPHO, the Public Health Alliance of Colorado and MLC Chair</i></p> <p><b>10. <a href="#">Communications Strategies to Promote Accreditation</a></b>  <i>Hollis Calhoun, Spitfire Strategies</i></p> <p><b>11. <a href="#">Preparing and Aligning with National Accreditation in the State of Illinois</a></b>  <i>Elissa Bassler, Illinois Public Health Institute</i></p> <p><b>12. S.O.S. Domain #9 (Evaluate and continuously improve processes, programs, and interventions)</b>  <i>Terry Brandenburg, West Allis Health Department</i></p>	

<b>Day 3: September 18, 2009</b>	
<p><b>MLC Evaluation Update: What Have We Learned So Far?</b>  <i>Brenda Joly, PhD, MPH, the Lead Evaluator from the Muskie School of Public Service at the University of Southern Maine provided an update on their work to evaluate the MLC and shared recent findings.</i></p>	<p><a href="#">View Presentation</a></p>
<p><b>H1N1: Applying Quality Improvement to Current Public Health Issues</b>  <i>In this session, a panel of public health experts engaged in an open discussion of efforts using Quality Improvement for improving the overall health of the communities in which we live. Examples of using the quality improvement tools to review, refresh, and revitalize pandemic flu plans were discussed as well as lessons learned in applying quality improvement tools.</i></p>	<p><a href="#">View Presentation</a></p>